

Community HealthCare Connections

6-Month Outcomes Report through June 2016

| ACTIVITY | DATA | Jan. '16 | Feb. '16 | Mar. '16 | Apr. '16 | May '16 | Jun '16 | 6-Month Total (or 6-month high) THIS YEAR |
|--|--|------------|------------|----------|----------|----------|------------|---|
| Reception & Intake Services | Reception & Intake Encounters | 160 | 137 | 157 | 140 | 121 | 130 | 845 |
| | Hygiene Kits Distributed | 5 | 1 | 5 | 1 | 1 | 3 | 16 |
| Navigation Services | Number of Navigation Encounters (home site) | 131 | 111 | 134 | 122 | 116 | 114 | 728 |
| | Number of Navigation Services (home site) | 123 | 124 | 136 | 133 | 132 | 130 | 778 |
| | Number of Navigation Encounters (Albion) | 20 | 22 | 37 | 34 | 35 | 75 | 223 |
| | Number of Navigation Services (Albion) | 23 | 23 | 40 | 40 | 40 | 85 | 251 |
| | Number of Navigation Encounters through Caremanagement Referrals | 9 | 13 | 7 | 19 | 11 | 4 | 63 |
| | Number of Navigation Services through Church Support | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Significant Encounters | 16 | 10 | 6 | 15 | 5 | 7 | 59 |
| Healthy Michigan | Number of Enrollments (home site) | 12 | 18 | 14 | 11 | 12 | 12 | 79 |
| | Number of Enrollments (Albion) | 5 | 7 | 9 | 5 | 5 | 17 | 48 |
| | Number of Enrollments (Mobile Clinic) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Hospital Coordination Services - INPATIENT DISCHARGE SUPPORT | Hospital Discharge Assistance - BBC - # people helped | 2 | 1 | 3 | 1 | 4 | 1 | 12 |
| | Hospital Discharge Assistance - BBC - \$ value of services | \$219.85 | \$98.59 | \$318.44 | \$6.89 | \$398.76 | \$82.03 | \$1,124.56 |
| | Hospital Discharge Assistance - Oaklawn - # people helped | 0 | 0 | 0 | 2 | 0 | 0 | 2 |
| | Hospital Discharge Assistance - Oaklawn - \$ value of services | \$0.00 | \$0.00 | \$0.00 | \$120.39 | \$0.00 | \$0.00 | \$120.39 |
| Lions Club Eyeglass Program for ADULTS | ADULTS: Number of adults helped this month | 3 | 3 | 1 | 3 | 1 | 1 | 12 |
| | Dollar value of glasses purchased for adults this month | \$82.95 | \$82.95 | \$82.95 | \$248.85 | \$82.95 | \$82.95 | \$663.60 |
| | Average cost per pair of glasses for adults | \$82.95 | \$82.95 | \$82.95 | \$82.95 | \$82.95 | \$82.95 | \$55.30 |
| | Number of vouchers issued | 3 | 3 | 1 | 3 | 1 | 1 | 12 |
| | Number of people on the waiting list for glasses | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Total funding available for glasses at the beginning of this month | \$1,421.72 | \$1,172.87 | \$924.02 | \$841.07 | \$592.22 | \$509.27 | N/A |
| | Contributions collected this month | \$10.00 | \$10.00 | \$10.00 | \$30.00 | \$10.00 | \$10.00 | \$80.00 |
| | Additional donations and grant funds received this month | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| | Total expenditures on glasses this month | \$82.95 | \$82.95 | \$82.95 | \$82.95 | \$82.95 | \$82.95 | \$497.70 |
| | Total funds remaining at end of the month | \$1,172.87 | \$924.02 | \$841.07 | \$592.22 | \$509.27 | \$4,426.32 | - |
| Lions Club Eyeglass Program for CHILDREN | CHILDREN: Number of children helped this month | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | How many new clients were enrolled in PDAP this month? | 3 | 0 | 1 | 4 | 8 | 5 | 21 |

| ACTIVITY | DATA | Jan. '16 | Feb. '16 | Mar. '16 | Apr. '16 | May '16 | Jun '16 | 6-Month Total (or 6-month high) THIS YEAR |
|----------|---|----------|----------|----------|----------|---------|---------|---|
| | TOTAL active PDAP clients as of this month | 288 | 288 | 287 | 296 | 295 | 295 | (296) |
| | How many new PDAP applications were submitted this month? | 50 | 56 | 83 | 66 | 86 | 80 | 421 |
| | Aged 60 and Over | 29 | 17 | 49 | 40 | 40 | 46 | 221 |
| | Under Age 60 | 21 | 39 | 34 | 26 | 46 | 34 | 200 |

| ACTIVITY | DATA | Jan. '16 | Feb. '16 | Mar. '16 | Apr. '16 | May '16 | Jun '16 | 6-Month Total (or 6-month high) THIS YEAR |
|--|--|-------------|-------------|-------------|-------------|-------------|--------------|---|
| Prescription Drug Access | How many total providers are using the PDAP program? | 280 | 281 | 281 | 282 | 283 | 281 | (283) |
| | How many people picked up PDAP prescriptions this month? | 33 | 35 | 53 | 48 | 43 | 60 | 272 |
| | Aged 60 and Over | 14 | 15 | 27 | 23 | 29 | 28 | 136 |
| | Under Age 60 | 19 | 20 | 26 | 25 | 13 | 32 | 135 |
| | Significant Encounters | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | How many total prescriptions were given out this month? | 47 | 46 | 66 | 63 | 58 | 80 | 360 |
| | PDAP Prescriptions | 47 | 46 | 66 | 63 | 58 | 80 | 360 |
| | Rx Outreach Prescriptions | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Donated Prescriptions (Summit Pointe & Free Clinics) | 24 | 6 | 12 | 21 | 37 | 0 | 100 |
| | Total Dollar Value of prescriptions picked up this month | \$87,336.70 | \$66,944.02 | \$81,307.57 | \$89,935.75 | \$73,777.88 | \$139,422.36 | 538,724 |
| | PDAP Dollar Value | \$87,336.70 | \$64,590.58 | \$73,338.87 | \$85,384.06 | \$67,345.70 | \$139,422.36 | \$517,418.27 |
| | Donated Prescriptions Dollar Value (Summit Pointe & Free Clinics) | \$12,825.26 | \$2,353.44 | \$7,968.70 | \$4,551.69 | \$6,432.18 | \$0.00 | \$34,131.27 |
| Diabetic Test Strips Program | Number of people picking up Diabetic Test Strips | 3 | 0 | 0 | 0 | 0 | 1 | 4 |
| | Number of Diabetic Test Strips Distributed | 300 | 0 | 0 | 0 | 0 | 150 | 450 |
| | Value of Diabetic Test Strips Distributed | \$41.98 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$20.98 | \$62.96 |
| | Food/Hygiene Items Donated by Diabetic Test Strip patients | 25 | 0 | 0 | 0 | 0 | 0 | 25 |
| | Volunteer Hours worked by Diabetic Test Strip patients | 24 | 0 | 0 | 0 | 0 | 25 | 49 |
| Language Support | Number of clients/patients reporting language other than English as their "preferred language" | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | SOLUTION - Patient/Client's own interpreter | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | SOLUTION - CHC Interpreter | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | SOLUTION - Pacific Phone Interpretation Service | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | SOLUTION - Other professional interpreter | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Not able to help | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| Prescription Assistance - # helped (Age 60+) | Prescription Assistance - # helped (Age 60+) | 31 | 16 | 29 | 25 | 30 | 21 | 152 |
| | Prescription Assistance - \$ (Age 60+) | \$1,811.51 | \$261.68 | \$1,009.36 | \$956.32 | \$1,227.37 | \$768.84 | \$6,035.08 |
| | Prescription Assistance - # helped (Under 60) | 26 | 12 | 25 | 15 | 29 | 18 | 125 |
| | Prescription Assistance - \$ (Under 60) | \$1,308.23 | \$451.94 | \$852.66 | \$609.99 | \$1,146.10 | \$755.53 | \$5,124.45 |
| | Transportation Assistance - # helped (Dale Griffin Fund) | 58 | 44 | 29 | 5 | 27 | 10 | 173 |

Community HealthCare Connections

6-Month Outcomes Report through June 2016

| ACTIVITY | DATA | Jan. '16 | Feb. '16 | Mar. '16 | Apr. '16 | May '16 | Jun '16 | 6-Month Total (or 6-month high) THIS YEAR |
|--|---|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|---|
| Health Assistance Fund | Transportation Assistance - \$ (Dale Griffin Fund) | \$1,536.33 | \$954.93 | \$504.77 | \$92.08 | \$373.84 | \$679.05 | \$4,141.00 |
| | Transportation Assistance - # helped (Aged 60+) | 21 | 14 | 7 | 11 | 16 | 5 | 74 |
| | Transportation Assistance - \$ (Aged 60+) | \$256.18 | \$99.51 | \$83.46 | \$151.81 | \$273.76 | \$184.41 | \$1,049.13 |
| | Transportation Assistance - # helped (Aged 24-59) | 19 | 20 | 21 | 30 | 24 | 20 | 134 |
| | Transportation Assistance - \$ (Aged 24-59) | \$267.51 | \$382.73 | \$312.67 | \$454.02 | \$424.53 | \$448.46 | \$2,289.92 |
| | Primary Healthcare & Therapeutic Services - # helped (Age 60+) | 1 | 0 | 0 | 0 | 0 | 0 | 1 |
| | Primary Healthcare & Therapeutic Services - \$ (Age 60+) | \$18.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$18.00 |
| | Primary Healthcare & Therapeutic Services - # helped (Under 60) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Primary Healthcare & Therapeutic Services - \$ (Under 60) | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| | Durable Medical Equipment - # helped (Age 60+) | 1 | 1 | 0 | 1 | 1 | 1 | 5 |
| | Durable Medical Equipment - \$ (Age 60+) | \$160.80 | \$99.00 | \$0.00 | \$6.89 | \$6.89 | \$39.99 | \$313.57 |
| | Durable Medical Equipment - # helped (Under 60) | 0 | 3 | 1 | 0 | 1 | 1 | 6 |
| | Durable Medical Equipment - \$ (Under 60) | \$0.00 | \$316.18 | \$60.00 | \$0.00 | \$21.39 | \$20.26 | \$417.83 |
| | Dental & Vision Assistance - # helped (Age 60+) | 0 | 0 | 0 | 1 | 0 | 0 | 1 |
| | Dental & Vision Assistance - \$ (Age 60+) | \$0.00 | \$0.00 | \$0.00 | \$100.00 | \$0.00 | \$0.00 | \$100.00 |
| | Dental & Vision Assistance - # helped (Under 60) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Dental & Vision Assistance - \$ (Under 60) | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| | TOTALS (PEOPLE) (Age 60+) | 55 | 31 | 36 | 38 | 47 | 27 | 233 |
| | TOTALS (DOLLARS) (Age 60+) | \$2,246.49 | \$460.19 | \$1,092.82 | \$1,215.02 | \$1,508.02 | \$993.24 | \$7,515.78 |
| | TOTALS (PEOPLE) (Under 60) | 103 | 79 | 76 | 50 | 81 | 49 | 438 |
| | TOTALS (DOLLARS) (Under 60) | \$3,112.07 | \$2,105.78 | \$1,730.10 | \$1,156.09 | \$1,965.86 | \$1,903.30 | \$11,973.20 |
| | TOTALS (PEOPLE) ALL AGES | 158 | 110 | 112 | 88 | 128 | 76 | 671 |
| TOTALS (DOLLAR) ALL AGES | \$5,358.56 | \$2,565.97 | \$2,822.92 | \$2,371.11 | \$3,473.88 | \$2,896.54 | \$19,488.98 | |
| AVERAGE HEALTH ASSISTANCE FUND REQUEST | \$33.91 | \$23.33 | \$25.20 | \$26.94 | \$27.14 | \$38.11 | \$29.04 | |
| Hours of community service performed - Health Assistance Fund | 16 | 18 | 29 | 14 | 39 | 8 | 123 | |
| Total ACTIVE Nursing Clinic patients as of this month | 1190 | 1136 | 1068 | 983 | 868 | 798 | (1,190) | |
| Number of unduplicated <u>patients</u> treated in the Clinic <u>this month</u> | 36 | 33 | 40 | 36 | 24 | 29 | 198 | |
| Number of <u>people</u> who failed to appear (no-showed) this month | 1 | 2 | 5 | 1 | 0 | 3 | 12 | |

| ACTIVITY | DATA | Jan. '16 | Feb. '16 | Mar. '16 | Apr. '16 | May '16 | Jun '16 | 6-Month Total (or 6-month high) THIS YEAR |
|----------|--|----------|----------|----------|----------|---------|---------|---|
| | No Show Percentage | 2% | 5% | 10% | 2% | 0% | 10% | 6% |
| | ENCOUNTERS | | | | | | | |
| | TOTAL - all patient encounters for the Nursing Clinic | 49 | 42 | 52 | 44 | 26 | 36 | 260 |

| ACTIVITY | DATA | Jan. '16 | Feb. '16 | Mar. '16 | Apr. '16 | May '16 | Jun '16 | 6-Month Total (or 6-month high) THIS YEAR | |
|--|--|------------|------------|------------|------------|------------|-------------|---|--|
| Nursing Clinic | Total Number of <u>non-clinical</u> ENCOUNTERS | 4 | 3 | 2 | 0 | 0 | 31 | 25 | |
| | Medication Refills | 1 | 1 | 1 | 0 | 7 | 4 | 14 | |
| | Advocacy | 3 | 2 | 1 | 0 | 0 | 5 | 11 | |
| | Total Number of <u>clinical</u> ENCOUNTERS | 45 | 39 | 50 | 44 | 26 | 31 | 235 | |
| | Encounters by Volunteer Providers | 28 | 26 | 42 | 34 | 20 | 31 | 181 | |
| | Encounters by Staff Providers | 17 | 13 | 8 | 10 | 6 | 0 | 54 | |
| | Total Number of Emergency Department Referrals | 0 | 2 | 1 | 2 | 0 | 1 | 6 | |
| | Significant Encounters | 1 | 1 | 0 | 0 | 0 | 0 | 0 | |
| | RATIOS & MEASUREABLES | | | | | | | | |
| | Total Number of Clinic Days this month | 17.0 | 16.5 | 18.5 | 12.5 | 16.0 | 4.0 | 84.5 | |
| | Ratio: Average clinical visits per clinic day | 3 | 2 | 3 | 4 | 5 | 1 | 3 | |
| | Ratio: Number of clinical visits per patient | 1.25 | 1.18 | 1.25 | 1.22 | 1.08 | 1.07 | 1.19 | |
| | Number of patients TURNED AWAY due to limited capacity. | 0 | 0 | 0 | 0 | 0 | 6 | 6 | |
| | SAMPLE MEDICATIONS | | | | | | | | |
| | Number of <u>sample medications</u> given out | 3 | 2 | 16 | 7 | 6 | 6 | 40 | |
| | <u>Dollar value</u> of <u>sample medications</u> given out | \$368.38 | \$441.82 | \$4,113.09 | \$3,822.35 | \$6,432.18 | \$1,655.68 | \$16,833.50 | |
| | REFERRALS | | | | | | | | |
| | Number of specialist referrals made | 5 | 3 | 7 | 2 | 3 | 7 | 27 | |
| | Dollar value of donated <u>radiology readings</u> (professional services) | \$436.00 | \$1,596.00 | \$531.00 | \$484.00 | \$520.00 | \$250.00 | \$3,817.00 | |
| | Dollar value of donated <u>radiology services</u> (professional services) provided to patients by Bronson Battle Creek | \$3,338.02 | \$5,896.24 | \$4,550.82 | \$5,666.89 | \$4,447.05 | \$2,848.41 | \$26,747.43 | |
| Dollar value of donated <u>lab work</u> provided to patients by Bronson Battle Creek | \$4,745.55 | \$1,415.07 | \$1,118.79 | \$1,706.66 | \$763.81 | \$885.85 | \$10,635.73 | | |
| OR Services | \$0.00 | \$0.00 | \$0.00 | \$3,421.03 | \$0.00 | \$0.00 | \$3,421.03 | | |
| Pharmacy Services | \$0.00 | \$0.00 | \$0.00 | \$631.00 | \$0.00 | \$0.00 | \$631.00 | | |
| Chiropractic Program | TOTAL CHIROPRACTIC ENCOUNTERS | 0 | 0 | 0 | 0 | 1 | 0 | 1 | |
| | Chiropractic Encounters - In Chiropractic Offices | 0 | 0 | 0 | 0 | 1 | 0 | 1 | |

Community HealthCare Connections

6-Month Outcomes Report through June 2016

| ACTIVITY | DATA | Jan. '16 | Feb. '16 | Mar. '16 | Apr. '16 | May '16 | Jun '16 | 6-Month Total (or 6-month high) THIS YEAR |
|--|---|------------|------------|------------|------------|------------|------------|---|
| Chiropractic Program | Dollar value of Chiropractic Radiology | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| | Total unduplicated people served <u>to date</u> | 0 | 0 | 0 | 0 | 1 | 0 | 1 |
| Mobile Outreach | Total number of Mobile Clinic patients this month | 11 | 9 | 10 | 9 | 16 | 0 | 55 |
| | Total number of Mobile Clinic encounters this month | 11 | 9 | 10 | 9 | 16 | 0 | 55 |
| | Number of Navigation Encounters (outreach) | 0 | 0 | 0 | 1 | 6 | 0 | 7 |
| | Number of Clinical Encounters in Senior Apartments | 9 | 8 | 10 | 0 | 10 | 0 | 37 |
| | Number of Navigation Services (outreach) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Significant Encounters | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Number of Mobile Clinic days this month | 3 | 2 | 1 | 1 | 3 | 0 | 10 |
| | Ratio: Number of encounters per day | 4 | 5 | 10 | 9 | 5 | 0 | 33 |
| | Number of hygiene kits given out | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Number of food kits given out | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Dentist Partnership | Number of people who have completed an exam/treatment visit | 16 | 15 | 18 | 8 | 7 | 4 | 68 |
| | Total number of exam and treatment visits completed this month | 8 | 16 | 25 | 9 | 10 | 4 | 72 |
| | Total number of exams and treatment services completed this month | 11 | 18 | 32 | 18 | 16 | 14 | 109 |
| | Significant Encounters | 0 | 0 | 0 | 0 | 0 | 1 | 1 |
| | Dollar value of exam and treatment visits completed this month | \$1,346.00 | \$3,031.00 | \$3,877.00 | \$2,690.00 | \$2,390.00 | \$2,095.00 | \$15,429.00 |
| | Total number of dentists participating | 33 | 33 | 33 | 33 | 33 | 8 | (33) |
| | Number of people who failed to appear (no-show) at a dentists' office this month | 2 | 0 | 0 | 0 | 0 | 0 | 2 |
| | No Show Percentage | 12.5% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 2.9% |
| | Number of people from the emergency room for dental pain | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Hours of community service performed - Dentists' Partnership | 109 | 123 | 76 | 140 | 0 | 21 | 469 | |
| Preventive Dental Services Initiative | Number of free dental cleanings/screenings | 9 | 8 | 7 | 5 | 10 | 0 | 39 |
| | Number of people who have completed an oral health class | 2 | 6 | 6 | 4 | 0 | 0 | 18 |
| | Number of WIC families receiving dental education | 57 | 56 | 76 | 25 | 40 | 0 | 254 |

| ACTIVITY | DATA | Jan. '16 | Feb. '16 | Mar. '16 | Apr. '16 | May '16 | Jun '16 | 6-Month Total (or 6-month high) THIS YEAR |
|--|---|----------|----------|----------|------------|---------|------------|---|
| | Number of toothbrush/toothpaste packs given to WIC families. | 148 | 156 | 204 | 240 | 208 | 0 | 956 |
| Denture Partnership | <u>Value</u> of denture services and materials donated this month | \$0.00 | \$600.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$600.00 |
| "Better Smiles. Better World." (orthodontia pilot program) | Number of Orthodontists participating | 1 | 1 | 1 | 1 | 1 | 1 | (1) |
| | Number of New Enrollments this month | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Number of people actively in treatment | 15 | 15 | 15 | 8 | 8 | 8 | (15) |
| | Number of orthodontia <u>visits</u> donated this month | 0 | 0 | 0 | 8 | 8 | 8 | 24 |
| | <u>Value</u> of orthodontia visits donated this month | \$0.00 | \$0.00 | \$0.00 | \$1,100.00 | \$0.00 | \$1,100.00 | \$2,200.00 |
| | Hours of community service performed - Orthodontia program | 0 | 16 | 0 | 34 | 0 | 0 | 50 |
| Pay It Forward Community Impact | Total Volunteer Hours - <u>All Programs</u> | 149 | 157 | 105 | 188 | 39 | 54 | 691 |
| | Bags of clothing donated - # | 16 | 5 | 21 | 24 | 28 | 28 | 122 |
| | Food, hygiene items, and durable medical equipment donated - # | 25 | 0 | 0 | 0 | 3 | 0 | 28 |

Total Number of Encounters (including enrollments) This Six-Month Period

2,519

A FIELD HIGHLIGHTED IN YELLOW INDICATES A MEASUREMENT FOR SENIORS (AGED 60 AND OLDER)

WHERE THE (-) APPEARS IN A FIELD, IT MEANS THAT WE DID NOT MEASURE THAT ITEM AT THE TIME DATA WAS ORIGINALLY REPORTED

Prescription Drug Access Program & Summit Pointe Partnership

June 2016

| Physician | Patients | Prescriptions | Total Cost | Average Cost Per Rx |
|-----------|----------|---------------|------------|---------------------|
| Gandy | 1 | 1 | 5,401.95 | \$1,801.32 |
| Tokhie | 0 | 0 | 0.00 | \$0.00 |
| Zethelius | 3 | 3 | 6,378.04 | \$2,128.01 |
| Simmons | 0 | 0 | 0.00 | \$0.00 |
| Hussain | 0 | 0 | 0.00 | \$0.00 |
| Totals | 4 | 4 | 11,779.99 | \$785.87 |

MONTH: June 2016

| Dentist Name | | | | City | Commitment | # Visits | # Services | \$ Value |
|---------------|----|----------------|---------|----------------------|------------------------|----------|------------|-------------------|
| Timothy | | Bandeem | DDS | Battle Creek | Ortho Initiative | | | |
| David | H. | Brown | DDS | Battle Creek | 8 | | | |
| Henry | J. | Brown | DDS | Battle Creek | 4 | | | |
| Louis | | Chmura | DDS, MS | Marshall | Ortho Initiative | | | |
| John | | Curtis | DDS | Battle Creek | | | | |
| Michael | | Glass | DDS, MS | Battle Creek | TBD | | | |
| Myra | | Covarrubias | DDS | Battle Creek | 3 | | | |
| Joseph | | DeRose | DDS | Battle Creek | 3 | | | |
| Sharon | | Dickerson | DDS | Battle Creek | TBD | | | |
| Craig | | Diederich | DDS | Battle Creek | Case-by-Case | | | |
| Paul | H. | Domin | DDS | Marshall | 1 | | | |
| Kip | P. | Etheridge | DDS | Battle Creek | 2 | 2 | 2 | \$215 |
| | | FHC (ALBION) | | Albion | varies by availability | | | |
| Thomas | C. | Goodsell | DDS | Battle Creek | 2 | | | |
| James | | Grubka | DDS | Battle Creek | 1 | | | |
| Todd | | Halonen | DDS | Battle Creek | 1 | 1 | 1 | \$230 |
| Rod | | Halonen | DDS | Battle Creek | 1 | | | |
| Susan | | Halonen | DDS | Battle Creek | 1 | | | |
| David | | Heidenreich | DDS | Marshall | 4 | | | |
| Theresa | | Koch-Ely | DDS | Bellevue Only | 1 | | | |
| Bruce | A. | Leonard | DDS | Battle Creek | 4 | | | |
| Michael | | Loudon | DDS | Battle Creek | 4 | | | |
| Douglas | | McDaniel | DDS | Battle Creek | 4 | | | |
| Rand | | McKinley | DDS | Battle Creek | 8 | | | |
| Charlie | H. | Palumbo | DDS | Battle Creek | 12 | 1 | 11 | \$1,650 |
| Nicholas | | Pound | DDS | Albion/Marshall Only | 2 | | | |
| Eric | | Shugars | DDS | Battle Creek | Case-by-Case | | | |
| Arthur | | Sonneborn | DDS | Battle Creek | Case-by-Case | | | |
| Robin | | Steely | DDS | Battle Creek | 1 | | | |
| Douglas | | Van Der Muelen | DDS | Marshall | 1 | | | |
| Craig | | Van Zyl | DDS | Marshall | 2 | | | |
| Catherine | | Wilcox | DDS | Battle Creek | 1 | | | |
| Gary | | Zoutendam | DDS | Battle Creek | Case-by-Case | | | |
| TOTALS | | | | | | 4 | 14 | \$2,095.00 |

Nursing Clinic of Battle Creek Clinic Encounter Report

| | |
|---------------------------|------------------|
| Month: | June 2016 |
| Total Clinic Days: | 4 |
| Total Patients Seen: | 31 |
| Total Patient Encounters: | 36 |

Insurance Status

| | |
|------------|----|
| Insured: | 3 |
| Uninsured: | 28 |

Income Level (as a % of Federal Poverty Level)

| | |
|-----------------|----|
| 0%-100%: | 0 |
| 101% - 150%: | 16 |
| 151% - 200%: | 15 |
| 201% or higher: | 0 |

Age

| | |
|---------------------|----|
| Under 18 Years Old: | 0 |
| 18 - 24: | 2 |
| 25 - 34: | 3 |
| 35 - 44: | 17 |
| 45 - 59: | 5 |
| 60 and older: | 4 |

Ethnicity

| | |
|-------------|----|
| White: | 15 |
| Black: | 10 |
| Hispanic: | 3 |
| Mixed Race: | 1 |
| Asian: | 2 |
| Other: | 0 |
| Unknown: | 0 |

Residency

| | |
|--------------------------------|----|
| Calhoun County Resident: | 31 |
| Not a Calhoun County Resident: | 0 |

Homeless Status

| | |
|----------------------------------|---|
| Patients reporting homelessness: | 0 |
|----------------------------------|---|

Reason for Encounter (All Visits Counted Here):

| | |
|--------------------------------|----|
| Urgent Only: | 10 |
| Chronic Only: | 14 |
| Combined Chronic/Urgent Visit: | 12 |

Reason for Encounter (Family Health Center Patients ONLY):

| | |
|---|---|
| Number of patients seen reporting FHC as their "medical home" | 0 |
| <i>Of these patients, how many were:</i> | 0 |
| Urgent Only: | 0 |
| Chronic Only: | 0 |
| Combined Chronic/Urgent Visit: | 0 |

Nursing Clinic of Battle Creek Clinic Encounter Report

Other Options:

Where would you have gone for medical treatment if the clinic was not here today?

| | |
|----------------------|-------|
| Emergency Department | 11 |
| My doctor | 0 |
| No where | 23 |
| Other | 2 |
| FHC | 0 |
| Did not answer | 0 |
| Don't know | 0 |
| | <hr/> |
| | 36 |

Mobile Outreach Encounter Data

Month of June 2016

| | Number |
|--|----------|
| Patient Information | |
| Total Patients | 0 |
| Patients with NO Insurance | 0 |
| Patients with Insurance | 0 |
| Patients with NO PCP | 0 |
| Patients WITH a PCP | 0 |
| Encounter Information | |
| Total Encounters | 0 |
| Treatment | 0 |
| Screening | 0 |
| Navigation (Referrals) | 0 |
| Where would you have gone for medical treatment if the mobile clinic was not here today? | |
| Emergency Department | 0 |
| My doctor | 0 |
| No where | 0 |
| Other | 0 |
| Did not answer | 0 |
| Don't know | 0 |
| V.A. | 0 |
| | 0 |

The Dale Griffin Ride for Life Fund has helped many families. 3-Month Summary

June 2016

We continue to assist the mother of a 2-year old boy with gas vouchers for the child to see the specialist in Grand Rapids. The child has to be tested for C-Diff.

We are assisting the mother of a premature baby boy with gas voucher to and from the NICU in Kalamazoo.

We assisted the mother of a 4-year old boy with gas vouchers to get to urgent care. The child was suffering from an allergic reaction.

We assisted the mother of a 1-year old girl with high lead levels, with gas vouchers so she could have bloodwork.

We assisted the mother of a 17-year old with gas vouchers so he could go to the oral surgeon and have all 4 of his wisdom teeth taken out.

We are assisting the mother of a premature baby girl with gas vouchers to the NICU in Kalamazoo.

We continue to assist the mother of a baby born 14 weeks early with gas vouchers to go to Kalamazoo to learn how to care for her baby when he is big enough to come home. The child only weighed 1.2 lbs. at birth.

We assisted the mother of a 1-year old with gas vouchers. The child had an appointment in Ann Arbor with the Nephrologist.

We assisted the father of a 4-year old boy with gas vouchers so the child could get dental care in Ann Arbor.

We are assisting the mother of a premature baby girl with gas vouchers to and from the NICU in Kalamazoo.

May 2016

We are assisting the mother of a baby born 14 weeks early with gas vouchers to go to Kalamazoo to learn how to care for her baby when he is big enough to come home. The child only weighed 1.2 lbs. at birth.

We are assisting the mother of a baby born 3-weeks early and is currently in the NICU in Kalamazoo with gas vouchers.

We continue to assist the mother of a 2-year old boy with gas vouchers for the child to see the specialist in Grand Rapids. This visit was to see the pediatric ophthalmologist to see if the child will need surgery to correct vision.

We assisted the mother of a 18-year old whom suffered major brain damage in an auto accident when he was 4-years old, with gas vouchers for him to go to Mary Free Bed in Grand Rapids.

We assisted the father of a 2-year old boy with gas vouchers. The child has an appointment at Motts Children's Hospital to see an audiologist.

**The Dale Griffin Ride for Life Fund has helped many families.
3-Month Summary**

April 2016

We continued to assist the mother of a 2 year old boy with gas vouchers to get to Grand Rapids for the child to see the specialist, the child has recently been experiencing night terrors.

We assisted a 22-year old with gas vouchers for her appointment in Ann Arbor with an oral surgeon.

We assisted the mother of a 18-Month old girl with gas vouchers to get her to the pediatrician in Battle Creek. The child has been running a very high temperature and is very ill.

Impact Statements

June 2016

Recently a diabetic gentleman came into see one of our Navigator's for help with his medications. He had recently enrolled in the Marketplace, picking a plan that seemed to be the most affordable. After seeing his doctor for the first time in months, he took his prescription into the pharmacy. After arriving at the pharmacy to purchase his medications he was told his insurance plan did not cover the quantity of Insulin needed. The gentleman then called his provider's office and they directed him to CHC for additional help. After hearing his story our Navigator suspected something was not right and called his insurance company. After being bounced from person to person for 45 minutes she finally connected with a representative who explained that our client needed an override on his account to receive the quantity of Insulin needed. The customer service agent helped us to obtain the override needed and our patient was able to get his medications. Had we not called the insurance company he would have either paid for the expensive medication or went without.

May 2016

We recently assisted a 30-year old woman who is bipolar and had recently lost her job and insurance. She was in dire need of her bipolar medicine, she had only a one day supply left. She had gone to her pharmacy to see how much the medicine would cost without insurance and they told her it would be over \$1,000.00. Her only source of income will be unemployment which does not begin for a couple of weeks. She did an application for insurance through Marketplace but it would not be active for 7-10 days. We called the doctor who writes her prescriptions to see if they had any samples to get the woman through until her new insurance starts. They stated that they did not have any samples available. We then contacted the company that makes the medication to see if they could help. We explained the situation and the company was able to sponsor her medication through her pharmacy for a 14-day supply with one refill to ensure she has enough medication until her insurance starts. This was the first time we had contacted this pharmaceutical company and we were all impressed with their willingness to help and quick response. Our help meant the world to this woman because she knew how well this medication works and was afraid to experience the side effects had she had to go without it.

April 2016

A Bellevue client contacted us with prescription concerns. She just turned 65 on Easter and when she went to pick up her prescriptions the pharmacy told her she didn't have any insurance and that she would have to pay full price. We called her pharmacy and they told us that they could not bill her medication to Medicaid because they would not pay for it due to the fact that she now has Medicare too. We took her information over the phone and called Tammy at Larmours in Athens. We asked Tammy if she could run a dummy Rx and see if it would go through. Tammy said that she was able to run the script and the other pharmacy must access our client's information through Troop Search. We called the client's pharmacy to inform them of what we had learned and they stated that they don't have access to that program and they needed a BIN, PCN, ID, and Group number. We called Tammy back and she was able to fax all of the information needed over to us. We called the client's pharmacy with the information and they were able to run the medicine with no problems.